

# Hawaiian Shores Community Association 2024 Consumer Confidence Report

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## **Is My Water Safe?**

Hawaiian Shores Community Association (HSCA) is committed to providing safe drinking water to its customers and is in compliance with all drinking water standards. HSCA is pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of water quality for 2024. We are committed to providing you with information because informed customers are our best allies.

## **Do I Need to Take Special Precautions?**

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants, can be particularly at risk from infections. These people should seek advice about drinking water from their healthcare providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

## **Where Does My Water Come From?**

Hawaiian Shores Public Water System (PWS ID#156) relies on a single water source from the Pahoa Section of the Kilauea aquifer. This aquifer is estimated to provide 435 million gallons per day. Our water system draws an average of 65,000 gallons daily from an underground well at a depth of 405 feet. The well has a 75HP submersible pump that draws approximately 390 gallons per minute into a 300,000-gallon reservoir tank for distribution. The water distribution system is comprised of 4 miles of main waterline piping and approximately 12 miles of lateral service lines. The main waterline is routed along the southern boundary of the subdivision, running from Punawai Street to the ocean. The lateral service lines provide service connections to each property at the rear of most lots. HSCA began upgrading its water system in 2017 and completed it in May 2021. In case of an emergency, there is a backup water supply from Hawaiian Beaches Water Company under a mutual aid agreement on a limited basis. HSCA also purchased a backup generator in case of major power failures.



## Source Water Assessment Availability

The Hawaiian Shores Source Water Assessment is available for members to review during regular business hours at our Honu Street office.

### Why Are There Contaminants in My Drinking Water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

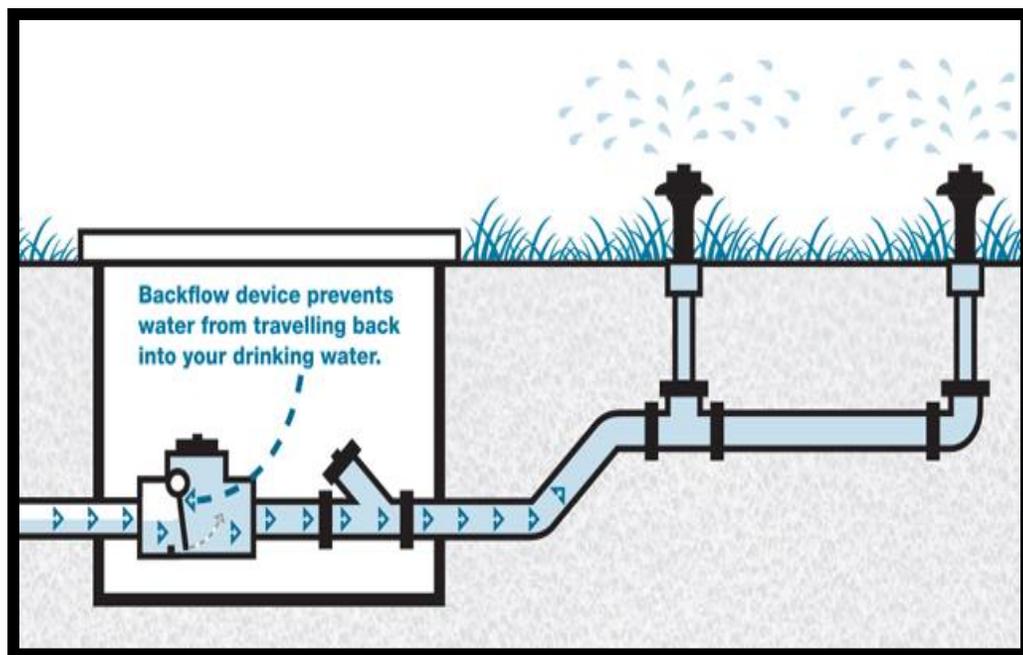
To ensure that tap water is safe to drink, the EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

### How Can I Get Involved?

Protection of drinking water is everyone's

responsibility. You can help protect your community's drinking water source in several ways:

- HSCA board meetings are held the third Wednesday of every month at 6 pm at the HSCA Community Center located at the corner of Kahakai Blvd. and Punawai St. You're welcome to attend to voice your concerns and comments.
- **Cross Connection Control Survey:** This survey aims to determine whether a cross-connection may exist at your home or business. A cross connection is an unprotected or improper connection to a public water distribution system that may cause contamination or pollution to enter the system. We are responsible for enforcing cross-connection control regulations and ensuring that no contaminants can enter the distribution system under any flow conditions. If you have any of the devices listed below please contact us so that we can discuss the issue, and if needed, survey your connection and assist you in isolating it if that is necessary.
  - Boiler/Radiant heater (*water heaters not included*)
  - Underground lawn sprinkler system



- Pool or hot tub (*whirlpool tubs not included*)
- Additional source(s) of water on the property
- Decorative pond
- Watering trough

- **Water Conservation Tips:** Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.



- Take short showers: A 5-minute shower uses 4 to 5 gallons of water, compared to up to 50 gallons for a bath.
- Shutting water off while brushing your teeth, washing your hair and shaving can save up to 500 gallons a month.
- Use a water-efficient showerhead: They're inexpensive, easy to install, and can save up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full to save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets: Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it

and during the cooler parts of the day to reduce evaporation.

- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit [www.epa.gov/watersense](http://www.epa.gov/watersense) for more information.

- **Source Water Protection Tips**

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides - they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.

- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use the EPA's Adopt Your Watershed to locate groups in your community or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

### **Description of Water Treatment Process**

Your water is treated by disinfection. Disinfection involves adding chlorine or other disinfectants to kill dangerous bacteria and microorganisms that may be in the water. It is considered to be one of the major public health advances of the 20th century.

### **Additional Information for Lead**

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Hawaiian Shores HI0000156 is responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or a galvanized pipe requiring replacement, you may need to flush your pipes for a longer period. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

### **Water Quality Data Table**

In order to ensure that tap water is safe to drink, the EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
<b>Disinfectants &amp; Disinfection By-Products</b>								
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)								
Haloacetic Acids (HAA5) (ppb)	NA	60	1.3	NA	NA	2024	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	12.8	NA	NA	2024	No	By-product of drinking water disinfection
<b>Inorganic Contaminants</b>								
Fluoride (ppm)	4	4	< .2	NA	NA	2024	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Nitrate [measured as Nitrogen] (ppm)	10	10	ND	NA	NA	2024	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

<b>Unit Descriptions</b>	
Term	Definition
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (µg/L)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

<b>Important Drinking Water Definitions</b>	
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of disinfectant is allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

**VIOLATION:** HSCA had a tier 3 public notice violation. For further details, please see the attachment.

# DRINKING WATER NOTICE

## Consumer notice monitoring/reporting not met for the Hawaiian Shores Water System January 2022 to December 2024

We violated a drinking water standard. Even though this was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During September to December 2024, we failed to notify tenants of their individual lead tap sample results within 30 days and certify to the Safe Drinking Water Branch within three months that consumer notification was completed.

There is nothing you need to do at this time.

We completed both requirements to achieve compliance on April 10, 2025. For more information. For more information, please contact Tim Manning of the Hawaiian Shores water system at (808) 965-8140 or via email, [dso@hawaiianshores.org](mailto:dso@hawaiianshores.org).

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

State Water System ID#: 156

Date Distributed: 06/13/2025

### LEAD AND COPPER RESULTS

#### Water System Hawaiian Shores (PWS 156)

Lead 90 <sup>th</sup> Percentile Value (µg/L)	Exceeded 10 µg/L Action Level?	Copper 90 <sup>th</sup> Percentile Value (µg/L)	Exceeded 1,300 µg/L Action Level?
<2.5	NO	52.81	NO

*\*For lead and copper: the 90<sup>th</sup> percentile concentration of the most recent round(s) of sampling, the number of sampling sites exceeding the action level, and the range of tap sampling results are shown.*

***\*\*The results above indicate that we have not exceeded the lead or copper action levels\*\****

Our water system's most recent lead sampling data and service line inventory are publicly available upon request. Please use the contact information below to obtain a copy or review these documents.

#### For more information, please contact:

Tim Manning  
Distribution System Operator  
15-2793 Honu Street  
Pahoa, HI 96778  
(808) 965-8140  
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hawaiianshores.org