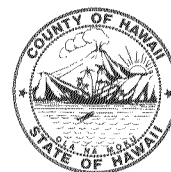


County of Hawaii Animal Control Fact Sheet



Prioritization of Call

- **Priority 1:** 1 hour response time (qualifies for after-hours field response.)
- **Priority 2:** Same day response (Does not qualify for after-hours response.)
- **Priority 3:** Same day contact with reporting party, delayed field response.

Numbers to call

- **Priority 1 - For Animal Emergencies:** -
From 7:45- 4:30 – Call HPD Non-Emergency Dispatch – (808)935-3311 or
Animal Control and Protection (808)327-3558
After 4:30pm: HPD Non-Emergency Dispatch – (808)935-3311
- **Priority 2 - For Lost/ Found Pets and Non-Emergencies:** – Hawaii County Animal Control
- **Priority 3:** - See chart below.

If	Then	Priority
Person sees Loose Dog in Road that is a Public Safety Risk	Contact Dispatch and ask them to relay info to Animal Control.	Priority 1
Person encounters any injured animal	Determine species and safety risk level, (down cow in highway vs dog hit by car, vs cat with injuries)	Priority 1
Dog is immediate threat to safety (i.e. dog just bit someone)	Determine location, contact dispatch and ask them to relay info to Animal Control.	Priority 1
Animal Cruelty: Immediate Threat to Animal's Life	Determine location, contact dispatch, and ask them to contact Animal Control	Priority 1
Owner Arrested/Deceased: with no family to pick up animal	Determine location, contact dispatch, and ask them to contact Animal Control	Priority 1
What to do if person finds a Healthy Lost Animal	<ul style="list-style-type: none"> • Call Animal Control at (808) 327-3558 to arrange for scanning the animal for a microchip. Animal Control staff can then search for a microchip on www.foundanimals.org • If a person is unable to reach Animal Control, they can also take the animal to a veterinarian to scan for a microchip. Vets can also search for a microchip on www.foundanimals.org • People are encouraged to secure animal and post it as found on http://lost.petcolove.org/ • If the person that found the animal can not keep it contact Animal Control. 	Priority 2
What to do if person loses a pet.	<ul style="list-style-type: none"> • People are encouraged to secure animal and post it as found on http://lost.petcolove.org/ 	Priority 2
Animal cruelty/Neglect investigations – No immediate threat to animal's life	Determine location, contact dispatch, and ask them to contact Animal Control	Priority 3
Dangerous Dog -Not actively a threat	Determine location, contact dispatch, and ask them to contact Animal Control	Priority 3
Deceased Animals in Roadway	If on County Road: Call DPW Highways Division: (808)961-8349 If on a State Highway/Road, Call DOT Highways Division: (808)933-8866	Priority 3
Cat in Trap	The County is not accepting trapped and or feral cats at this time.	Priority 3