

# Hawaiian Shores Community Association

15-2793 S. HONU STREET PAHOA, HAWAII 96778  
PHONE (808) 965-8140 FAX (808) 965-0802  
EMAIL: [info@hawaiianshores.org](mailto:info@hawaiianshores.org)  
WEBSITE: [www.hawaiianshores.org](http://www.hawaiianshores.org)

## APPLICATION/TRANSFER FOR WATER SERVICE

•DATE SERVICE TO BEGIN ON: \_\_\_\_\_

•CONSUMER/TENANT: \_\_\_\_\_ •LOT# \_\_\_\_\_

•ADDRESS OF SERVICE: \_\_\_\_\_

•OWNER'S NAME: \_\_\_\_\_

•BILLING ADDRESS: \_\_\_\_\_

•EMAIL \_\_\_\_\_ •PHONE#: \_\_\_\_\_

I would like my bill:  mailed to my billing address  emailed  both

*I have been furnished a copy of the Water rules and regulations governing water service at the above location. I agree to abide by said rules and regulations.*

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

### FEE SCHEDULE

|                                      |                          |
|--------------------------------------|--------------------------|
| Monthly Base Fee*                    | \$35.00                  |
| Monthly Usage Rate                   | \$4.00 per 1,000 gallons |
| Late fee                             | \$4.00                   |
| Returned Check fee                   | \$25.00                  |
| Non-payment Reconnect Fee            | \$50.00                  |
| Water Service Deposit (Tenants Only) | \$200.00                 |
| New Service Connection               | \$1,000.00               |
| Reconnect Water Service**            | \$150.00                 |
| Easement Maintenance Fee             | \$100.00/hour            |
| Emergency Turn off fee after hours   | \$35.00                  |

\*As a courtesy we will turn water OFF/ON at the meter box for customers vacating their house for less than 6 months. However, the Monthly Base Rate of \$35.00 still applies.

\*\*If a meter disconnect is requested due to a home being sold, foreclosed upon, or due to a request from owner who plans to vacate the house for extended periods, the service will be disconnected, locked out and no \$35.00 Monthly base fee will be charged. However, to reestablish water service in the future, a Reconnect Water Service fee and application will be required.

February 1, 2022

The consumer signing this application for service shall be held liable for the payment of all charges for water service and usage at the designated location. Charges will be billed according to fee schedule when water service is applied for and continue until due notification from the consumer or until discontinued by HSCA for failure of the consumer to comply with the rules and regulations. It is the Consumers responsibility to give timely notice of their intention to vacate the property so water service can be disconnected and future billing stopped. Property owners are responsible for any past due amounts left by their tenants and the property owner must also request water service for a tenant via a notarized form that is provided by HSCA.

Bills are rendered monthly and due 30 days from billing date as noted on bill and payable to H.S.C.A. Consumers who are delinquent past 60 days will be served a past due notice. If payment or payment arrangements are not made within 30 days, water service will be turned off and service connection locked. Service will not be restored until all prior charges are paid in full which includes a monthly late fee of 4 dollars.

When an application for service is made by a Consumer who was responsible for and who failed to pay bills previously rendered; regardless of location or time incurred; HSCA may refuse to furnish water service to such applicant until the outstanding bills are paid in full.