

Hawaiian Shores Community Association

Shore-Line Chronicles

Newsletter

July 15, 2008

Volume 2, Issue 1

President's Corner

The Board of Directors is happy to share with the membership the following update on the 'health' of the Association and 'what's happening' in the community.

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The Health of the Association

Each 3rd Saturday of the new year finds members gathered at the Honu Street recreational facilities for its Annual Members' Meeting. The key component of that meeting is the announcement of election results for 5 new Directors, pursuant to our By Laws. This year was no different as to the date, event and outcome but was most assuredly different as to its procedure.

Typically, the Board of Directors conducts the meeting and oversees the entire event as a coordinated effort between the Board members and the office staff. This year, due to an impeachment process in October and consequential schism in the Board, the last 3 regular Board Meetings of that board were dysfunctional — some cancelled without notice, others being cancelled a few moments into their commencement, and others did not happen. The impeached individuals refused to relinquish their seats; an interim board, comprised of 3 remaining directors and some appointed directors, held regular board meetings, with minutes, and conducted business as

they could, without acknowledged authority over any feature of HSCA. As a result of dual boards, the office staff was caught in the middle of an impossible situation. They functioned as normally as possible, doing what is customary in preparation for the annual members' meeting, despite a lack of direction from the impeached board which claimed authority over staff.

On the actual meeting date, January 19, 2008, it was announced that we had quorum. Thereafter, the impeached Secretary asked for nominations from the members present for a chairperson for the meeting. A chairperson was selected by majority vote of the membership present and the meeting commenced. [See Draft Minutes with this packet] The election results were announced.

The elected 2008 Board of Directors met- as prescribed in the By laws -

right after the Members' Annual meeting and installed its new directors and elected its new officers. Within 1 week of the annual business meeting our funds were frozen due to actions taken by impeached board members. The new Board of Directors and management began to face and assess the realities of such an act of interference in the business of the Association. First and foremost was the payroll. It was due January 31st. The staff was informed they would not get paid on their regular pay date but were assured they would be paid within the week. They were. The staff remained loyal, working without a paycheck on faith they would get paid not only for the work already done but for the work they were about to do. Vendors had to be contacted to let them know what happened and how the dispute was being re-

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The first order of business for the 2008 Board was to change the monthly meeting to an evening meeting so more members could attend.

It worked!

Special points of interest:

- Did you know that in the last 3 years our community has nearly doubled in size?
- How does this growth impact infrastructure?
- How does this growth benefit the community?

Look for discussion on this in the next issues of our newsletter!

New Community Relations Committee Established

In this day and age of immediate communications, it became quite clear HSCA needed to look at ways to communicate better with our membership. We are faced with an interesting dynamic - our membership as a whole who live all over the world, and our membership locally, who are more

directly impacted by issues such as water, park use, road way use - concerns which face someone living in this district on the Big Island, etc. But beyond the membership as a whole, it was obvious a spirit of neighborhood, if developed, could mitigate some of the issues which currently face the

Association, many times due to lack of direct communications with the membership as to the current affairs of the association. Another task of the Community Relations Committee will be to develop community events, such as health and wellness events, fundraising events,

Continued on next page

Board of Directors 2008

- Toni Robert/President
- James McNerny/Vice President
- Suzan Thompson Forrest/Secretary
- Royden Pilapil/Treasurer
- Al Berger
- Darrell Stephens
- Dave Johnson
- Patricia Brown
- Robert Rioux
- Stephanie Pola



Community Relations Committee *continued*

community tag line, exploring press releases through media, serving as a host for forums for candidates running for office who will have a direct bearing on the quality of life here in Puna Makai, and specifically our subdivision. It is a daunting undertaking, but the Chair of the Committee comes to us from 30 years of service with nonprofit organizations in Washington state and an excitement and enthusiasm unmatched by others.

The "Hoaloha" Blog Site...

Share your suggestions, comments, hopes and dreams for this community by simply logging onto the web site at hawaiianshores.org and clicking on the 'blog' link on the home page! Please join in the discourse. Add a topic for discussion!

Walking Club Update

Starting Wednesday, July 29th

Meet Suzan and neighbors at the Honu Street Park on Wednesday evenings @ 6PM and Friday mornings @7AM for 45 minutes & 15 minutes of stretching. All ages and fitness levels welcome, well behaved pets too! *Bring your umbrella!!*

Committees & Committee Updates

"If you live in a country run by committee, be on the committee."
~Author Unknown

Committee	Chair/Co Chair
Architect Committee	Peter Doster
By-Laws/Policy	Patricia Brown/Kathleen Stephens
Cell Tower	Dave Johnson
Community Relations	Suzan Thompson Forrest
Finance	Toni Robert
Human Resources	Royden Pilapil
Safety	Darrell Stephens/Al Berger



We thought it would be nice for the membership to hear an update on what their committees are up to. We lead off with news with the Community Relations Committee.

"Our Community Relations Committee is in the process of recruiting members and making small, inexpensive changes that will be noticeable and appreciated by our membership. We have started a blog page on the web site, [www.hawaiianshores.org/hoaloha] sent out a press release, and are working on a schedule that will better utilize the marquee for positive messages. We are working on hosting a Forum for Puna [District 4] State Legislative candidates in late August as a way to further our knowledge about the issues that will directly effect us, and to help us make our votes count for what we believe in the September primaries."—Suzan, Chair

By Laws/Policy Committee: Members have voiced concerns over how the By Laws and the growing population of the community may be out of touch with each other. As a result

of member input, we formed a By Laws committee which was charged with looking over the laws and seeing where we could bring them in line with the Hawaii Revised Statutes by appropriate amendments. It is the goal of the committee to introduce the revisions to the Board in time to be put on the Ballot for the membership to review. We are confident you will be pleased.

Finance Committee: This committee was formed to look into ways to manage the budget and improve our bottom line. It has also been tasked with review of monthly financials and approving quarterly financials and the annual audit draft. We are happy to announce the Audit Report included in this package was the second year in a row we have had a clean

President's Corner continued

solved.

Despite the impeached board members attempt to retain power, the financial situation settled down and members who live locally, for the most part, were unaware of any difficulties because they received no interruption in services! The members are able to turn on their faucets and receive quality water; able to drive through the community and see road shoulders being mown; they can visit the park and enjoy all that is there for the membership; they can contact office staff with questions. Regular Board Meetings continue uninterrupted.

The Association is moving forward with the business at hand despite increasing pressure. Funds are accounted for with a keen sense of fiduciary responsibility to the membership as a whole. We appointed a Finance Committee whose purpose, in part, is to balance the budget. They have reviewed monthly financials and the CPA's annual report [enclosed in this packet].

HSCA is sound and solvent and looks forward to the remainder of the year to begin to see some of this Board's vision come to fruition. Part of that agenda/goal has been to bring a sense of

'business' back to the Board of Directors; we seek to be a proactive team of directors and management staff, rather than a reactive issue-driven board. While issues will always be present because of the nature of a non-profit organization. The focus is now on how to build partnerships not only within the community but also with vendors, civic leaders, other non-profit groups whose focus is similar.

Integral to that vision is upgrading our Water System. Towards that end, Board members, together with our General Manager [who is the certified "water operator" for our water system — currently serving over 400 customers] attended 4 consecutive classes sponsored by our Rural Water Consultants [RCAC], which resulted in a long term strategy plan. This plan is very comprehensive and will take some time to implement completely. This is the first such time a comprehensive plan has been developed placing the Water System at the core, with the purpose in place to move it forward. Parts of the plan have not only been implemented but have already paid off!

Committees were formed, brought into conformity with the state's requirements, peopled and are on target with their stated purposes.

In other business tough decisions have had to be made regarding needed upgrades and replacements with some funds being unavailable to the Association because they are frozen. Having to prioritize costs on a case-by-case basis has become the norm. Again, though it has been challenging, the staff and the directors have provided a seamless management of the facilities and business of the Association.

Goals for the future include full implementation of the Strategic Plan for the Water System; developing written and published policy and procedure for various functions of the Board and ancillary services; assessing and managing our real estate assets; replacing antiquated machinery and purchase of needed tools of the trade to manage the day-to-day operations of the park system, the water system, the road system, etc.

Our committees are working on agendas which include staff reorganization, revision of By laws, oversight and management of our financial assets, developing an entire new function of community relations, which serves to develop a spirit of neighbor — sharing and caring within the community, and functioning as a fund-raising arm of the Assoc.

The Board has balanced its responsibilities in the volunteer position as directors, with great concern for the membership as a whole and at large. The two lawsuits filed by two banking institutions which froze some of our funds left the Board with no alternative but to respond with its own counter-and cross-complaints. A court date was held on April 15th to begin wrapping up details to gain access to the funds. We are still without access to some \$150k of your monies. [See Attorney update below] Your Board has done everything it could conscientiously do with the whole of the membership in mind!

Together with the capable and outstanding staff, the Directors are pleased with the direction HSCA is heading. Please visit our web site: www.hawaiianshores.org and plan to return often for the periodic online newsletter, events schedule, updates on issues, and recap of monthly meetings. We are glad to serve you, the membership, with as progressive an agenda as possible.

Toni Robert, your President.

Committees continued

audit! At press time we are about ready to embark upon the first review of the upcoming Budget year!

Safety Committee: This committee has been tasked with oversight of safety for all staff, visitors, members on all HSCA properties, common areas, etc. We invited OSHA to come in and look over part of our operations last year, and as of this year each of the findings of OSHA has been successfully addressed.

Cell Tower Committee: Last August members of the community concerned about the

Your Attorney Update on Legal Matters

Hawaiian Shores Community Association v. Turco, et al.:

The defendants in the action refused to participate in mediation and the matter is now set to begin trial on January 26, 2009. Although your board of directors has made a request, the defendants have failed to make any offer to settle this matter short of litigation.

The parties have entered into a stipulation to have the funds held by First Hawaiian Bank put into an escrow account so that the Association will have access to operational funds. We are currently searching for an escrow company to handle the funds.

Hawaiian Shores Community Association v. Ngyuen:

A commissioner's deed has been issued and the property will be put up for sale.



We're on the web:
www.hawaiianshores.org

Open Invitation to the Regular Meetings of the Board
2nd Tuesday of every month
630P, Honu Street Recreational Facilities

Our list may be incomplete! If you know of members who have passed away this year please send us a picture, information, and dates so we can honor them. Email them to our community relations contact communityrelations@hawaiianshorescommunity.com.

Thank you

Our online Newsletter will be done on a regular basis. We hope to have it up as a means of communication for members who live all over the world, allowing them a window to look in on what's going on here in the community. We'd like to know what you want to know and hear about. Please tell us by emailing: myvoice@hawaiianshorescommunity.com

It only works if it is something you are interested in!

Committee Update continued

presence of a Cell Tower made their concerns known and the Board approved a letter being written to T-Mobile, the cell tower provider, to request they stop all activities to permit and erect the tower until we could get community/member feed back. Recently a letter of inquiry was sent to T-Mobile requesting an update on where we all are. After 2 months there has been no response. The Cell Tower committee has proposed a survey sheet be sent to the membership to determine how the members feel about a Cell Tower being erected. The proposed Tower was to be erected at the Malolo street park at the forest end of the park. It would have been closer to Malolo than Maikoiko street. We will keep you in the loop with information as it becomes available regarding the cell tower. Look for the survey in your year end packets.

Human Relations: Members articulated solid concerns about the costs of maintaining our staff during this year's An-

nual Member Meeting. The Board of Directors, in response, has assigned the task of reviewing the staffing structuring and making recommendations. Balancing the mandate of the Board to manage and maintain our parks, roads and water system with the growing community and its impact on that infrastructure is not an overnight process. Our water system alone with new laws and regulations on the horizon will provide a challenge. But the committee members [comprised of 3 directors, each having unique and pertinent human relations backgrounds], with the aid of our general manager in an advisory capacity, are working diligently to reach a reasonable and responsible set of recommendations.

Architect Committee: This year's growth has slowed way down compared to new construction over the past couple of years. As the only standing committee, it is a well-oiled machine in capable hands!

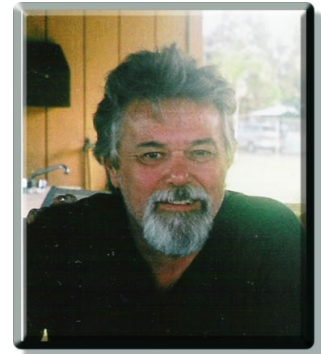
All in all, the commitment of all the volunteers in having regular meetings of their respective committees has been most beneficial for the membership. We have a pool of talented directors and committee volunteers. The state requires a minimum of 2 directors on each committee, and with all that is going on, some of those directors are serving on the Board and a couple of committees, and do so with tireless dedication to the membership over all. **Thanks to each of our volunteers!**

If you find you have time to share serving your community on any of the committees, please feel free to log on to hawaiianshores.org and choose the Community Relations tab. When you get there, choose the "volunteers" tab and submit a form to volunteer! Your talent and time will be most appreciated!

In Memory of those we've lost this year!



These friends
will be
missed!



Richard "Dick" Rice

Passed away January 2008

Member of HSCA community for 2 decades. Dick served his community as neighborhood watch, liaison with local police, — actively involved in his community right up to the end. He is survived by his wife Loretta and many friends and neighbors.

Mitchell Lee Grimes

Passed away June 2008

Member of HSCA community for 2 decades. Mitch was active in our community and served on the Board of Directors. He is survived by his wife, Laura, son Jimmy, daughter Karly, and many friends and neighbors!

Committee Update continued